ESEA Tourism Travel Marketing

## KOPAONIK ~ WINTER 2016/17. Price ist n o 1 ,Belgigate, 01.08 .2016. Grand Hotel \& Spa****



DISCOUNT 15\% FOR EARLY BOOKING FOR RESERVATIONS TILL 30.09.2016.

| Grand Hotel \& Spa****STANDARD ROOMS |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Individual rates - valid for the period 20.11.2016-09.04.2017. |  |  |  |  |  |  |  |  |  |  |
| Rates in € per person per night Less than minimum stay - availability on request |  |  |  |  |  |  | Rates in € per person per night - SHORT STAY Availability on request- 5 days prior to arrival, only |  |  |  |
| PERIOD | Shift | Min. stay | service | $\begin{aligned} & 1 / 2 \\ & 1 / 3 \end{aligned}$ | 1/1 | $\begin{aligned} & 1 / 3,1 / 4,1 / 5 \\ & \text { family } \end{aligned}$ | SHORT STAY | $\begin{aligned} & 1 / 2 \\ & 1 / 3 \end{aligned}$ | 1/1 | $\begin{gathered} \hline 1 / 3,1 / 4 \\ 1 / 5 \\ \text { family } \end{gathered}$ |
| 22.11-08.12. | - | 2 | HB | 50 | 75 | 53 | - | - | - | - |
| 08.12-11.12. | Thu/Sat | 3 | HB | SPECIAL OFFER SKI OPENING |  |  | - | - | - | - |
| 11.12-17.12. | Sat/Sun | 5 | HB | 90 | 135 | 95 | - | - | - | - |
| 17.12-30.12. | - | 3 | HB | 79 | 119 | 83 | - | - | - | - |
| 30.12-02.01. | Fri/Mon | 3 | HB | 159 | 139 | 191 | FREE NEW YEAR'S EVE - PLACES IN THE ZONE 2 |  |  |  |
| 30.12-08.01. | Pri/Sun | 9 | HB | 139 | 209 | 167 | - | - | - | - |
| 02.01-08.01. | Mon/Sun | 6 | HB | 116 | 174 | 139 | 05.01-08.01. | 145 | 218 | 174 |
| 08.01-29.01. | Sun/Sun | 7 | HB | 93 | 140 | 112 | 12.01-29.01. | 116 | 174 | 140 |
| 29.01-12.02. | Sun/Sun | 7 | HB | 116 | 174 | 139 | 02.02-12.02. | 145 | 218 | 174 |
| 12.02-19.02. | Sun/Sun | 7 | HB | 111 | 167 | 133 | 16.02-19.02. | 139 | 208 | 167 |
| 19.02-19.03. | Sun/Sun | 7 | HB | 90 | 135 | 95 | 23.02-19.03. | 113 | 169 | 118 |
| 19.03-26.03. | - | 4 | HB | 70 | 105 | 74 | 23.03-26.03. | 88 | 131 | 92 |



NOTE: Premium apartments $111,113,110,112,114,067,115$ are located in the new wing GRAND HOTEL \& SPA
*SPECIAL OFFER for the period 13.03-09.04.2017.
discount for children 2-12, accompanied by two adults - $1^{\text {st }}$ child $50 \%$ on separate bed, $2^{\text {nd }}$ child FREE of charge sharing bed

## - INCLUSIVE SERVICES:

- Buffet breakfast and dinner
- Special Christmas buffet dinner (25.12.2016, 07.01.2017)
- Unlimited use of Spa \& Wellness facilities in hotel Grand of 1.800 m 2 - indoor swimming pool $18 \times 9 \mathrm{~m}$, fitting room (locker, bathrobe, slippers, towel), relax zone, Sauna world - infrared sauna, Finnish sauna, russian bath, tropical rain, hammam, ice caves, kneipp, outdoor swimming pool and jacuzzi with heated water; Unlimited use of Fitness center
- Wi-Fi
- Guest insurance
- Ski storage


## The price of the APARTMENT includes:

- All services in the hotel under the above information, along with additional benefits:
- Check in the room; Set a welcome-fruit, bottles of water, wine; Welcome cocktail; Personal concierge, 24; Sweet welcome gift; Fitting rooms for a good night; Good night for the youngest plasma-Sheikh; Grand set good morning: coffee, daily newspapers, magazines, juice, fresh fruit; Luxury Bogner set of cosmetics; Kids set of cosmetics; Possibility Grand breakfast served in the room; Possibility of massages in the room; Equipment for babies on request (changing table, tub, bottle heater, Kettler); Express check out; Kicks before departure; A gift at departure.


## Extra charge (obligatory to be paid in advance):

- Local tax - 100 RSD ( $1.00 €$ ), per person per night - for adults; children aged $7-15$ years pay local tax 50.00 RSD ( $0.50 €$ ) per person per night; children aged 0-7 years do not pay for the local tax


## ADDITIONAL SERVICES (Prepayment)

## SKI PASS (free delivery on the reception);

## SKI SCHOOL, SKI EQUIPMENT (10\% discount - prepayment).

## Conditions for Grand Hotel \& Spa****:

- Child 0-2 sharing bed, accompanied by two adults - FREE of charge in $1 / 2$ room, $1 / 2$ superior room
- Child 2-7 sharing bed, accompanied by two adults $-50 \%$ discount in $1 / 2$ room , $1 / 2$ superior room
- Child 2-12 on separate bed - 30\% discount (with min. 1 adult)
- Two children 2-12 accompanied by two adults - $50 \%$ discount for each in triple (1/3) room , 1/3 family room or in $1 / 2$ superior room with additional bed / sofa
- Two children 2-12 accompanied by two adults - $30 \%$ discount for each in $1 / 4$ family room
- Three children 2-12 accompanied by two adults - $30 \%$ discount for each in $1 / 5$ family room
- $3^{\text {rd }}$ adult $-20 \%$ discount in triple $(1 / 3)$ room $1 / 2$ superior room with additional bed / sofa
- Two persons in $1 / 3$ family room or in $1 / 2$ superior room with additional bed / sofa $-20 \%$ supplement per person on the price of $1 / 3$ family room or $1 / 2$ superior
- Reduction for BB service: $6.00 €$


## Extra charge (optional to be paid on the spot):

- Childcare: children's program for ages 3-12 in the Kid's Club (indoor soft children's play area) with daily childcare, 6 days during the shift from 10:00 a.m - 4:00 p.m. (except on arrival and departure days); additional payment 1.200 RSD per child, per day
- Yoga, pilates, aerobic, squash, aquabic, personal training, fitness training
- Public parking, public garage


## Extra charge (optional to be paid on the spot or prepaid):

- Ski school and snowboard school: 6,5,3 and 2-day package
- Baby cot 5 € per night
- New Year's Eve Gala dinner at Grand Hotel \& Spa**** 31.12.2016 - live performance by popular music stars Extra charge - prepayment till $1^{\text {st }}$ December 2016:
- VIP zone 180 €, I zone 135 €, II zone 117 €; children 0-7 years free of charge; children $7-12$ years $50 \%$ discount
- Extra charge - payment on the spot:
- VIP zone $€$, I zone $€$, II zone $€$; children $0-7$ years free of charge; children $7-12$ years $50 \%$ discount


## TERMS OF PAYMENT:

- To guarantee your reservation requires a $40 \%$ ( $50 \%$ for early booking) of the invoiced total to be transferred within 2 working days. The balance is to be transferred at least 15 days prior to arrival. Otherwise, travel agency reserves the right to provide the guest with accommodation in alternative hotel of same category.
- In case of any change on monetary market, the agency has the right to correct prices.
- Price is guaranteed for payment of the arrangement in full, e.g. guaranteed for the amount paid and the remainder of the full price is subject to change.


## METHOD OF PAYMENT:

- ADVANCE - reservation is 40\% of arrangement price ( into account), the rest at least 20 days before departures


## METHOD OF PAYMENT FROM ABROAD

- Upon payment of the agency's account for the issuance of foreign currency the invoice to the customer; Bank charges are borne by the payer.
- For the international bank transfers all bank fees are to be charged from your account. Otherwise, the fees will be charged at the reception desk.
- The rate is guaranteed only for the prepayment of the invoiced total. Otherwise, the down payment value stays unchanged while the balance may be subject to changes.

